



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Hotline for Disabilities

The Hotline for Disability Services

301 Centennial Mall South

Box 94987

Lincoln, NE 68509

Phone: (402) 471-0801 V/TT or toll free: 1-800-742-7594 V/TT

Email: shari.bahensky@nebraska.gov

OMBUDSMAN (PUBLIC COUNSEL)

Description:

INVESTIGATES CITIZENS' COMPLAINTS AGAINST ANY STATE GOVERNMENT ENTITY, MAKES RECOMMENDATIONS TO STATE AGENCIES WHO ARE FOUND IN ERROR AFTER AN INVESTIGATION, STUDIES STATE ADMINISTRATIVE AGENCIES OR PARTICIPATES IN SUCH STUDIES, RECOMMENDS WAYS TO IMPROVE STATE AGENCIES' POLICIES AND PROCEDURES, AND ANSWERS REQUESTS FOR INFORMATION ON THE OPERATION OF GOVERNMENT.

Eligibility:

ANYONE WITH A QUESTION OR CONCERN REGARDING STATE GOVERNMENT

List of Provided Services:

Advocacy and Support: Legal Assistance

Information and Referral: Information and Referral

Contact Information:

Address:

PO BOX 94604

Lincoln NE 68509

Hours of Operation: 8-12; 1-5 MONDAY-FRIDAY

Website: www.legislature.ne.gov/divisions/ombud.php

Main Phone: 402-471-2035

Other Phone(s):

Phone: 800-742-7690

Main Email:

Other Email(s):

ombud@leg/me/gpv

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 893

Counties Served:

Adams, Antelope, Arthur, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux,

Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including MR), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: NO CHARGE

Sliding Fee Schedule: Yes

Interpreters on Staff:

Spanish

How to Appeal a Decision:

OMBUDSMAN